

NOTIFICATION

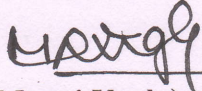
Urban Development and Urban Housing Department 14/9, Sardar Patel Bhavan, Sachivalaya, Gandhinagar. Dated the 30th September, 2019

Gujarat
Municipalities
Act, 1963

No. KV 142 of 2019 NPL-102019-2725-M; The Fourteenth Finance Commission has recommended that the Urban Local Bodies should put in place a system of benchmarking for basic services like water supply, sewerage, solid waste management and storm water drainage. To fulfill the condition of Fourteenth Finance Commission, it is necessary for Urban Local Bodies to notify every year the targets with respect to the above services to be achieved by the end of next fiscal year.

The Service Level Benchmarking with respect to the basic services like water supply, sewerage, solid waste management and storm water drainage of Urban Local Bodies for the year 2019-20 are shown in the Annexure appended with this notification.

By order and in the name of Governor of Gujarat.


(Manoj Vagh)
Under Secretary

Urban Development and Urban Housing Department

To,

- The Personal Secretary to the Hon'ble Chief Minister, Swarnim-1, Sachivalaya, Gandhinagar
- The Personal Secretary to the Hon'ble Dy.Chief Minister, Swarnim-1, Sachivalaya, Gandhinagar
- The Personal Secretary to the Hon'ble MoS, UDD, Swarnim-2, Sachivalaya, Gandhinagar
- The PPS to the Additional chief Secretary, Urban Development and Urban Housing Department, Sachivalaya, Gandhinagar
- The PPS to the Secretary (Housing), Urban Development and Urban Housing Department, Sachivalaya, Gandhinagar
- The Commissioner of Municipalities, Gujarat State, Gandhinagar with a request to circulate this to Chief Officers of All Municipalities
- The Additional Chief Executive Officer, Gujarat Urban Development Mission, Gandhinagar
- The Chief Executive Officer, Gujarat municipal Finance Board, Gandhinagar
- The Managing Director, Gujarat Urban Development Company Limited, Gandhinagar
- The Manager, Government Central Press, Gandhinagar- with a request to publish the said Government Notification in Extra Ordinary issue of Government Gazette Part-I, Central Section dated 30/09/2019 and kindly arrange to furnish 200 (Two Hundred) Copies of the same to this department by return of post.

2942. Dh
3.10.19



- The Under Secretary, Finance Department, Sachivalaya, Gandhinagar
- The Deputy Secretary, Finance Department, Sachivalaya, Gandhinagar
- The Under Secretary(Budget), UD&UHD, Sachivayala, Gandhinagar
- All Municipal Corporations
- All Regional Commissioner, Municipalities, Ahmedabad, Surat, Gandhinagar, Bhavnagar, Rajkot, Vadodara (Through Commissioner of Municipalities Administration)
- All Collectors (Through Commissioner of Municipalities Administration)
- All Municipalities (Through Commissioner of Municipalities Administration)
- All Branches (UD&UHD)
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(Mandi Vya)
 Under Secretary

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14th Finance Commission, Government of India

SERVICE LEVEL BENCHMARK AT A GLANCE (SLB)

Name of Municipality :-Rajkot

District :Rajkot

Municipal Corporation

Sr.No	Proposed Indicator	Benchmark	Present Status 2018-19	Target in Year 2019-20
1	WATER SUPPLY SERVICES પાણી પુરવઠો			
1.1	Coverage of water supply connections પાણી પુરવઠા ના જોડાણો દ્વારા આવરી લેવાયેલ વિસ્તાર (ટકા)	100.0%	87	95
1.2	Per capita supply of water માથા દીઠ પાણી પુરવઠો (લીટર)	135 lpcd	125	135
1.3	Extent of metering of water connections પાણી જોડાણ (કનેક્શન) ની મીટરની વ્યવસ્થા (ટકા)	100.0%	0	10
1.4	Extent of non revenue water (NRW) બિન ઉપજાવ પાણી પ્રમાણ (ટકા)	20.0%	19	18
1.5	Continuity of water supply પાણી પુરવઠાની નિરંતર સમય-મર્યાદા (કલાકમાં)	24 hours	0.33	0.4
1.6	Efficiency in redressal of customer complaints ગ્રાહક ફરીયાદ નિવારણની કાર્યક્ષમતા (ટકા)	80.0%	63	90
1.7	Quality of water supplied પાણી પુરવઠાની ગુણવત્તા (ટકા)	100.0%	99	100
1.8	Cost recovery in water supply services પાણી પુરવઠા પાછળ થયેલ ખર્ચ સામે ખર્ચની વસુલાત(ટકા)	100.0%	28	40
1.9	Efficiency in collection of water supply - related charges પાણી પુરવઠાના ચાર્જ વસુલ કરવાની ક્ષમતા (ટકા)	90.0%	55	60
2	WASTE WATER MANAGEMENT (SEWERAGE AND SANITATION) ગંદા પાણીની વ્યવસ્થા (ગટર અને શૌચાલય)			
2.1	Coverage of toilets જાજરૂ (શૌચાલય) નો વ્યાપ (ટકા)	100.0%	100	100
2.2	Coverage of sewage network services ગંદાપાણીનાં નિકાલ વ્યવસ્થાનાં નેટવર્કની સેવા (ટકા)	100.0%	60	90
2.3	Collection efficiency of sewage network ગંદાપાણીનો સંગ્રહ કરવા માટેની કાર્યક્ષમતા (ટકા)	100.0%	60	75
2.4	Adequacy of sewage treatment capacity ગંદાપાણીના શુદ્ધીકરણનું પુરતાપણું (ટકા)	100.0%	124	125
2.5	Quality of sewage treatment ગંદાપાણી શુદ્ધીકરણની ગુણવત્તા (ટકા)	100.0%	96	100
2.6	Extent of reuse and recycling of sewage શુદ્ધીકરણ થયેલ પાણીનો પુન:ઉપયોગ અને પુન:પ્રક્રિયાનો વિસ્તાર (ટકા)	20.0%	3	10
2.7	Extent of cost recovery in sewage management ગટર વ્યવસ્થાના ખર્ચ વસુલાતની આંશિક ક્ષમતા (ટકા)	100.0%	0	10
2.8	Efficiency in redressal of customer complaints ગંદાપાણીને લગતી ફરીયાદ નિવારણ (ટકા)	80.0%	90	100
2.9	Efficiency in collection of sewage charges ગટરના ચાર્જ વસુલ કરવાની ક્ષમતા (ટકા)	90.0%	NA	0
3	SOLID WASTE MANAGEMENT ઘન કચરા વ્યવસ્થા			
3.1	Household level coverage of solid waste management services ઘરદીઠ ઘન કચરા વ્યવસ્થાપન સેવાનો વ્યાપ (ટકા)	100.0%	100	100
3.2	Efficiency of collection of municipal solid waste ઘન કચરા એકત્રીકરણ કરવાની કાર્યક્ષમતા (ટકા)	100.0%	100	100
3.3	Extent of segregation of municipal solid waste ઘન કચરો છૂટો પાડવા (પુથ્થકરણ) ની માત્રા (ટકા)	100.0%	80	100
3.4	Extent of municipal solid waste recovered ઘન કચરામાંથી પુન:ઉપયોગ માટેનો વિસ્તાર (ટકા)	80.0%	23	35
3.5	Extent of scientific disposal of municipal solid waste ઘન કચરાનો વૈજ્ઞાનિક રીતે નિકાલ કરવાનો વ્યાપ (ટકા)	100.0%	6	30
3.6	Extent of cost recovery in SWM services ઘન કચરાના સેવા સંચાલન પાછળ થયેલ ખર્ચની વસુલાત (ટકા)	100.0%	17	65
3.7	Efficiency in redressal of customer complaints જન ફરીયાદ નિવારણની કાર્યક્ષમતા (ટકા)	80.0%	98	100
3.8	Efficiency in collection of SWM charges ઘન કચરાના ચાર્જ વસુલ કરવાની કાર્યક્ષમતા (ટકા)	90.0%	50	60
4	STORM WATER DRAINAGE વરસાદી પાણીનો નિકાલ			
4.1	Coverage of storm water drainage network વરસાદી પાણીના નિકાલ માટે આવરી લેવાયેલ વિસ્તાર (ટકા)	100.0%	3	10
4.2	Incidence of water logging/flooding પાણી ભરાવા/પૂર બનાવોની સંખ્યા (સંખ્યા)	0.0%	3	2
5	ULB providing water connection to Public and Community Toilets			
5.1	Coverage of Water Supply (24 X 7) in all Public/Community Toilets	100.0%	100	100

Note : N.A : Not Applicable, N.D : No Data